

ClientCare.
by yellow circle

Website Monthly Support Plans.

Find out more



What is a monthly support plan?

Our Monthly Support Plan keeps your website safe and secure. We go through various processes to keep your website online and running at peak efficiency.

What's involved:

- **Daily Backups** allow us to make sure that we've always got a recent version of your website and its files safely stored. In the event of an emergency, we can restore your website from these files.
- Like the apps on your phone, **Regular Updates** of the website software and its plugins ensure you're always getting the latest available features for your site.
- **Security** - We ensure that your website is always up to date with the latest security patches.
- **Responsive Support** - if you have a problem with your website, simply submit a support ticket and we'll start working on the issue within **1 hour** or **24 hours** (depending on your plan).
- In case of disaster, our plans include Disaster Recovery - meaning we can restore your website and database on the **same day** or within **24 hours** depending on your choice of plan.

Plans & Pricing

Below is the list of features that are included in our standard and premium Monthly Support Plans and their pricing.

Features	Standard	Premium
Monthly backup	✓	✓
Monthly software updates	✓	✓
Monthly security patches	✓	✓
Support Response within 24 hours	✓	✓
Disaster recovery within 24 hours	✓	✓
Daily backup on a 7 day rotation		✓
Support Response within 1 hours		✓
Disaster recovery within same day		✓
Free SSL Certificate		✓

Standard Plan

/Cost per month

£49.99
+VAT

Premium Plan

/Cost per month

£89.99
+VAT